

EIV-PO-SA-011: QUALITY ASSURANCE POLICY

Electrical Inspections Victoria provides innovative and competitive services to Private Industry and Government.

Electrical Inspections Victoria is dedicated to providing an extensive range of services that will contribute significantly to the success of each and every client organization, and / or customer. The successes of our customers translate into success for Electrical Inspections Victoria.

Primary Goal

The Primary Goal of the Policy and associated procedures is to sustain continued commitment to meeting organisation, client and customer requirements.

Objectives

The objectives of this policy are to:

- **Demonstrate** and achieve commitment to meeting all contractual commitments and obligations;
- **Perform** and provide defect free services and work for all clients and customers;
- **Fully understand** the requirements of all our clients and customers;
- **Ensure** we meet these requirements first time, every time;
- **Conform** to these requirements at all times;
- **Pursue** best practice Quality Assurance Principles and meet all statutory requirements;
- **Ensure** that the concept of this policy is understood, implemented and maintained at all levels of Electrical Inspections Victoria activities and operations;

The Quality Assurance Management System of Electrical Inspections Victoria is based on the concepts of the continuous improvement process and conforms totally to the requirements as defined in AS/NZS ISO 9000: 2000 series.

This policy and associated procedures will be reviewed in consultation with relevant parties and on the occasion of any changes or amendments to the relevant legislation and/or every twelve (12) calendar months from the date promulgated.

Electrical Inspections Victoria Directors

Stuart McIntosh Date: June 2013

Andrew Brand

Date: June 2013

Signed:



Signed:

